

Written Choice Conversation Strategy

Action	Example
<p>Ask patient a “wh” question (who, what, when, where, how many, how much, why?)</p> <p>Write 3 or 4 key words to represent possible choices or answers (Put a ● in front of each choice)</p> <ul style="list-style-type: none"> - or draw/use a 5-pt scale - or draw/use a map <p>Read the choices aloud as you point.</p> <p>Ask the patient to POINT to an answer.</p> <p>Circle the patient’s answer and confirm aloud.</p> <p>Ask another question if appropriate.</p>	<p><i>Nurse: “Gus, what do you want to watch on TV?”</i></p> <p><i>Patient: [does not answer]</i></p> <p><i>Nurse: “OK, do you want to watch... [writes and says]</i></p> <ul style="list-style-type: none"> ● Sports ● News ● Cops ● Nothing?” <p><i>Nurse: “Please point, Gus.”</i></p> <p><i>Patient: [Points to ‘Cops’.]</i></p> <p><i>Nurse: [Circles ‘Cops’]. “Oh, OK, I’ll turn on Cops for you.”</i></p> <p><i>Nurse: “How long do you think you want to stay up tonight?”</i></p>