Low Tech Communication Strategies

STEP 1 – ASSESS

1. ASSESS COGNITION Is patient alert?

Can patient follow commands?

Raise your arm and make a fist. Blink your eyes twice.

2. ASSESS ORAL MOTOR SKILLS

Are patient's mouth movements clear when mouthing speech? Count from 1 to 10. Tell me what your first job was (in a sentence).

3. ASSESS COMPREHENSION

Does the patient need support with comprehension?

Does the patient use glasses/hearing aid? Are they available? Any language barriers?

4. ASSESS EXPRESSIVE COMMUNICATION

Does patient have a reliable yes and no signal?

How does patient signal yes? _____ How does patient signal no?

How does patient signal no?

Can the patient point?

Point to your feet. Point to your (name of family member) in person or in a photo.

Can the patient write?(assess literacy & motor ability) Write your name. Write your favorite color.

Assess language and literacy

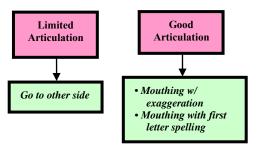
Engage SLP or translator services if non-English speaking or illiterate.

<u>STEP II - PROVIDE COMPREHENSION</u> <u>STRATEGIES</u>

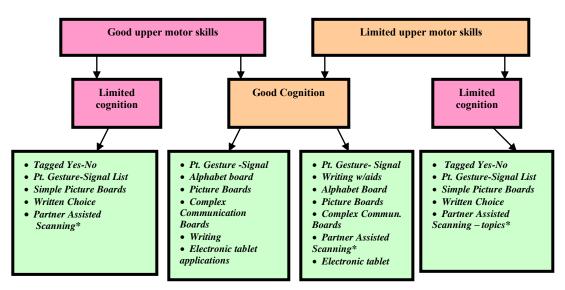
•Hearing Aids/Glasses

- -Audiology consult
- Get Attention & Face
- Pause Time
- Clear Yes/No
- Confirm Message
- Procedure Boards
- Written key words
- Nurse Gestures

<u>STEP III – CHOOSE STRATEGY BASED ON ORAL</u> <u>MOTOR SKILL</u>



STEP IV - CHOOSE STRATEGIES FOR EXPRESSIVE COMMUNICATION



*Consult Speech Language Pathologist (SLP) for complex strategies or if selected strategies are unsuccessful.